



2024 Spring National Meeting
Phoenix, Arizona

NAIC/CONSUMER LIAISON COMMITTEE
Friday, March 15, 2024
12:00– 2:00 p.m.

Meeting Summary Report

The NAIC/Consumer Liaison Committee met March 15, 2024. During this meeting, the Liaison Committee

1. Adopted its 2023 Fall National Meeting minutes.
2. Heard a report on the NAIC/Consumer Participation Board of Trustees meeting, which included a discussion about the Consumer Participation Program’s budget for 2024. Also a discussion about suggested changes to the consumer representatives application for 2024.



implementing. It further clarifies cost sharing networks; It also changes prescription drug rules that would apply to pharmacy benefit managers (PBMs).

7. Heard a presentation from Consumers' Checkbook (United States of Care (USofCare)), and a health consumer advocate on the federal Centers for Medicare & Medicaid Services (CMS) operability and