

Draft Pending Adoption

Blank made a motion, seconded by Emmermannado to adopt the Task Force's Dec. 2, 2023, minutes (see NAIC Proceedings – Fall 2023, Antifraud (D) Task Force) motion passed unanimously.

2. Discussed its 2024 Charges and Priorities

Commissioner King said that the Task Force had a successful year in 2023 and the plan is to continue this momentum in 2024. He said the collaboration that takes place at the Task Force and its Working Groups' open and closed meetings are vital for us to continue their efforts to prevent and resolve insurance fraud.

Commissioner King said that in addition to the Task Force charges, it will focus on priorities throughout the year. The first will be to build upon the current communication between state fraud departments, federal partners, and antifraud organizations. Commissioner King said that next is the Public Producer Portal, which will be a centralized portal that would allow consumers to find licensing information on insurance producers. He said the Task Force will continue its work on the implementation of the redesigned Online Fraud Reporting System (OFRS) and assist with the review of the 1033 Waiver Guidelines, which the Producer Licensing (D) Task Force is discussing.

Commissioner King said work will also be focused on the Task Force's two working groups: 1) the Improper Marketing of Health Insurance (D) Working Group, which will continue its efforts to provide assistance and guidance monitoring the improper marketing of health plan. Fall National Meeting minutes and heard from the federal Centers for Medicare & Medicaid Services (CMS) concerning the current issues consumers are experiencing with continued agent transfers of policies. Swanson said the Working Group will meet in regulator-to-regulator session and open meetings to continue discussions with state, federal, and industry representatives in order to protect consumers.

is represented by Kurt Swan (CT); Karima M. Woods represented by Mike Ross (DC); Michael Yaworsky represented by Simon Blank (FL); Dean L. Cameron represented by Roy Shepherd (ID); Sharon P. Clark represented by Bob Boggs (KY); Grace Arnold represented by (MN); Mike Chaney represented by Vanessa Miller (MS); Eric Duneire represented by Martin Swanson (NE); D.J. Bettencourt

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Swanson said the Working Group heard from CMS concerning the ongoing efforts surrounding Medicare Advantage. He said the Working Group will focus on collection, enforcement, and marketing of insurance. Swanson said the Working Group discussed the Federal Trade Commission's (FTC's) judgment on Simple Health Plans. The U.S. government obtained a \$195 million judgment against Simple Health Plans after a federal judge agreed that the company deceived tens of thousands of consumers into purchasing "sham" health insurance. Swanson said the Working Group will follow up with the FTC for additional information pertaining to this case.

Swanson made a motion, seconded by Emmermann, to table the report of the Improper Marketing of Health Insurance (D) Working Group (Attachment One). The motion passed unanimously.

4. Received an Update From the Antifraud Technology (D) Working Group

Glick said the Working Group did not meet prior to the Spring National Meeting. However, he has been working with NAIC staff on the implementation of the OFRS system and web service. Glick said the Working Group will begin meeting to discuss further enhancements. He said the Working Group will also work with NAIC staff to finish the Antifraud Plan Repository.

5. Heard Reports From Interested Parties

A. CAIF

Michelle Rafeld (Coalition Against Insurance Fraud—CAIF) introduced herself as the new Executive Director, and Brent Walker as Director of Government Relations for CAIF. Rafeld said Anthony DiPaolo, Executive Director of the Insurance Fraud Bureau of Massachusetts, has been appointed as CAIF's new public co-chair. Rafeld said the CAIF has a number of committees and task forces that have contributed to the information exchanged between members. She said these groups include Public Information Committee, a Government Affairs Committee, a Legal Affairs Committee, and an Amicus Review Committee. Rafeld said that in addition to the committees, the CAIF has a Life and Disability Task Force and a Workers Compensation Task Force that will be continuing this year. She said the CAIF will have two Task Forces that will start up this year: 1) the Medical Task Force, which will kick off the year by identifying issues in the health care provider and medical provider fraud areas; and 2) the Property and Casualty Task Force, which will focus on collaborative efforts to address stated auto accidents, inflated claims, and complex fraud cases. Rafeld said she encourages state members and industry to participate.

Rafeld said the CAIF has two valued studies that have been completed.

