2024 Fall National Meeting Denver, Colorado

Monday, November 18, 2024 1:30 – 2:30 p.m. MST

- 3. Heard a presentation from the American Academy of Actuaries concerning the impacts on premium, claim costs, and the public.
- 4. Heard a presentation from Health Agents for America, Inc. (HAFA) on federal fraud prevention efforts concerning agents.
- 5. Adopted the report of the Improper Marketing of Health Insurance (D) Working Group, which met Nov. 18. During this meeting, the Working Group took the following action:
 - A. Adopted its Aug. 14, 2024, minutes.
 - B. Heard from the federal Centers for Medicare & Medicaid Services (CMS) on the current issues consumers are experiencing with continued agent transfers of policy.
 - C. Heard from federal Centers for Medicare & Medicaid Services (CMS) on Special Enrollment Period issues and other Medicare Advantage Open Enrollment Issues.
 - D. Heard from federal Centers for Medicare & Medicaid Services (CMS) on ACA Market Place Issues.
 - E. Heard a presentation from Health Agents for America, Inc on fraud prevention.
- 6. Received an update from the Antifraud Technology (D) Working Group. The Working Group did not meet prior to the Summer National Meeting. However, it will be continuing assisting with the implementation process of the new web service and reviewing necessary enhancements to the OFRS.
- 7. Heard reports from the Coalition Against Insurance Fraud (CAIF) and the National Insurance Crime Bureau (NICB) on antifraud activity.