
Pet Insurance

Public Ratios

Ratio 1. The number of claims closed without payment compared to the total number of claims closed

Ratio 2. Percentage of claims paid (full or partial) beyond 60 days

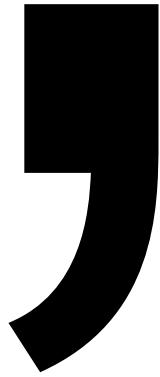
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Ratio 7. Percentage of lawsuits closed with consideration for the consumer

Ratio 12. The number of claims closed without payment beyond 60 days compared to the total number of claims closed without payment

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Ratio 13. Pre-existing condition - closed without payments to total claims closed without payment



Ratio 18. Inadequate documentation - closed without payments to total claims closed without payment

Ratio 19. Hereditary disorder exclusion - closed without payments to total claims closed without payment

Ratio 20. Congenital anomaly or disorder exclusion Td423FE66.42 557.08 479.22 0.72 refq0

Ratio 24. Maximum benefit limit - closed with partial payments to total claims closed with partial payment

Ratio 25. Other reasons - closed with partial payments to total claims closed with partial payment

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Ratio 26. Percentage of policies in-force during the period that provided accident-only coverage

Ratio 27. Percentage of policies in-force during the period that provided illness-only coverage

Ratio 28. Percentage of policies in-force during the period that included accident and illness coverage

Ratio 29. Percentage of policies in-force during the period that included wellness coverage (other than a wellness only policy)

Ratios To Be Dropped

Ratio 23. Loss ratio

**Ratio 3. Percentage of claims closed with full payment beyond 60 days
(combined 3&4 for all claims)**

**Ratio 4. Percentage of claims closed with partial payment beyond 60 days
(combined 3&4 for all claims)**

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**Ratio 13. Percentage paid on partial payments of the amount requested on partial
payments**
