

Short-

Short-Term Limited Duration Insurance Market Conduct Annual Statement

Data Call & Definitions

1-20	If yes, what other operational areas are covered in the contract?	Comment
1-21	Does the company issue STLDI products through trusts?	Yes/No
1-22	If yes, how many?	Comment
1-23	Does the company issue STLDI products through administrators?	Yes/No
1-24	If yes, how many?	
1-25	Does the company contract with third-party administrators for administrative services related to STLDI products?	Comment
1-26	If yes, does your delegation structure include claims related to STLDI products?	Yes/No
1-27	If yes, does your delegation structure include complaints related to STLDI products?	Yes/No
1-28	If yes, does your delegation structure include medical underwriting related to STLDI products?	Yes/No
1-29	If yes, does your delegation structure include pricing related to STLDI products?	Yes/No
1-30	If yes, does your delegation structure include producer appointments related to STLDI products?	Yes/No
1-31	If yes, does your delegation structure include marketing, advertisement, lead generation, or enrollment related to STLDI products?	Yes/No
1-32	Does your company audit Third parties to whom you have delegated responsibilities?	Yes/No
1-33	If yes, please provide frequency of audits	Comment
1-34	Does the company offer renew6 26 43/Lang (en-US)>99.624 386.83 Tr	

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Products

Product Identifiers	Explanation of Product Identifiers
STLDI <=90	Short-Term Limited Duration Insurance not sold through an Association with a term less than or equal to 90 days
STLDI 91-180	Short-Term Limited Duration Insurance not sold through an Association with a term greater than 90 and less than or equal to 180 days
STLDI 181 - 364	Short-Term Limited Duration Insurance not sold through an Association with a term greater than 180 days and less than 364 days

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2-53 Number of Covered Lives on New Policies/Certificates Issued During the Period

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2-78	Number of Covered Lives on Policies/Certificates in Force at the End of the Period
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Schedule 3 – Prior Authorizations

3-79	Number of Prior Authorization Requests Pending at the Beginning of the Period
3-80	Number of prior authorizations requested during period
3-81	Number of prior authorizations approved during period
3-82	Number of prior authorizations denied during period
3-83	Number of

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4-106	Number of Claim Decision Appeals Resulting in Decisions Upheld During the Period
4-107	Number of Claim Decision Appeals Resulting in Decisions Overturned or Modified During the Period
4-108	Number of Claim Decision Appeals Rejected and Not Considered for Any Reason
4-109	Number of Claim Decision Appeals Pending at End of Period
4-110	Average Number of Days from Receipt of Appeal to Decision
4-111	Number of claims paid

Schedule 5 - Consumer Complaints and Lawsuits

5-112	Number of complaints received by Company (other than through the DOI)
5-113	Number of complaints received through DOI

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6-134	Number of applications initiated online (Electronically)
6-135	Number of applications completed online (Electronically)
6-136	

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Capitated claims are to be reported if an Explanation of Benefits (EOB) is generated.
Duplicate claims should not be reported.

Claims Received -

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Treatment of class action lawsuits: Report the opening and closing of a class action lawsuit once in each state in which a potential class member resides. Include an explanatory note with your submission stating the number of class action lawsuits included in the data and the general cause of action.

Lawsuits Closed During the Period with Consideration for the Consumer—A lawsuit closed during the reporting period in which a court order, jury verdict, or settlement resulted in payment, benefits, or other thing of value, i.e., consideration, to the applicant, policyholder, or beneficiary in an amount greater than offered by the reporting insurer before the lawsuit was brought.

Schedule 6 Definitions (Marketing and Sales)

Commissions - The total amount of compensation paid to any individual or entity for their consideration in marketing, selling, and attracting potential insureds, by whatever means this compensation is provided. Do not include monetary valuables paid to any individual or entity that is generally not able to be converted into actual money. NOTE: For products *not* related to the actual sale of a contract, do not include any amounts paid for the specific purpose of marketing, encouraging or promoting.

Other Remuneration - Any monetary consideration provided by the insurer through the course of the insurance transaction. This is not commissions and are separate amounts paid for as a result of the insurance transaction.