

Health Market Conduct Annual Statement
Data Call & Definitions

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Schedule 2 - Policy Administration

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Schedule 5 - Consumer Requested Internal Reviews (Grievances - Including Pharmacy)

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General Definitions:

Exchange (Marketplace) -

In-exchange -

Out-of-exchange -

Health Insurance Coverage

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Catastrophic -

Individual Health Insurance Coverage -

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Schedule 1 Definitions:

Rescission -

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Number of insured lives impacted on terminations and cancellations initiated by the consumer -

Number of insured lives impacted on policies terminated and cancelled due to non-payment -

Number of rescissions -

Number of insured lives impacted by rescissions -

Schedule 2 Definitions:

Prior Authorization -

Behavioral Health Benefits -

Mental Health Benefits -

Substance Use Disorders Benefits -

