

	Yes/No Response	Explanation
01		--
02		--
03	--	--
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05	--	--
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07		--
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16	--	--

	Trip Cancellation		Trip Interruption		Trip Delay		Baggage Loss/Delay									
	Domestic	International	Domestic	International	Domestic	International	Domestic	International	Excess	Primary	Excess	Primary	Domestic	International	Domestic	International
17	Number of claims open at the beginning of the period.															
18	Number of claims opened during the period.															
19	Number of claims closed during the period, with payment.															
20	Number of claims closed during the period, without payment.															
21	Number of claims open at the end of the period.															
22	Median days to final payment.															
23	Number of claims closed with payment within 0-30 days.															
24	Number of claims closed with payment within 31-90 days.															
25	Number of claims closed with payment beyond 90 days.															
26	Number of claims closed without payment within 0-30 days.															
27	Number of claims closed without payment within 31-90 days.															
28	Number of claims closed without payment beyond 90 days.															
29	Dollar amount of claims closed with payment.															

	Total
30	
31	
32	
33	
34	
35	
36	

	Total
37	
38	
39	
40	
41	
42	
43	
44	
45	
46	
47	

	First Name	Last Name	Suffix	Title	Comments
48					--
49					--
50	--	--	--	--	--