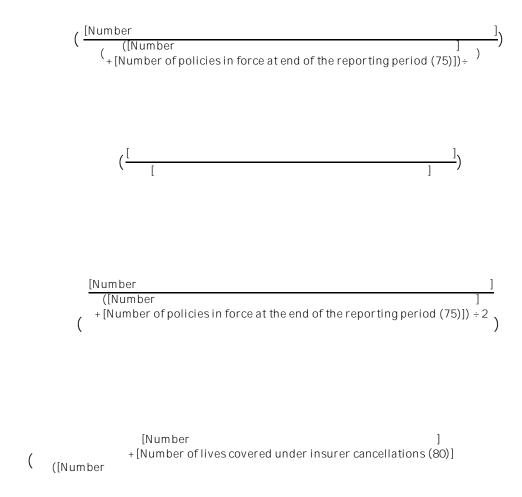
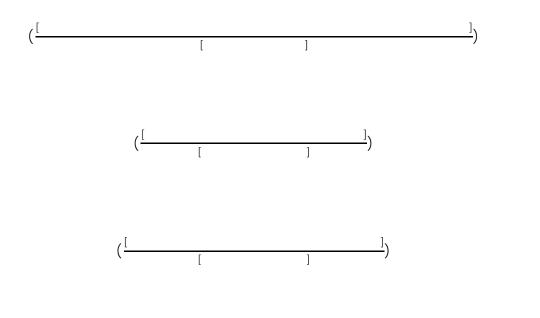


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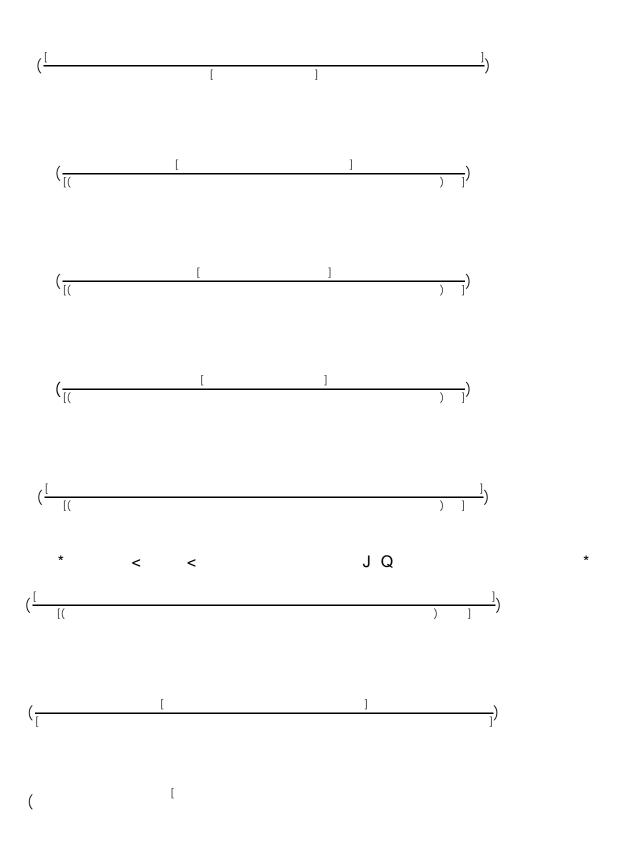




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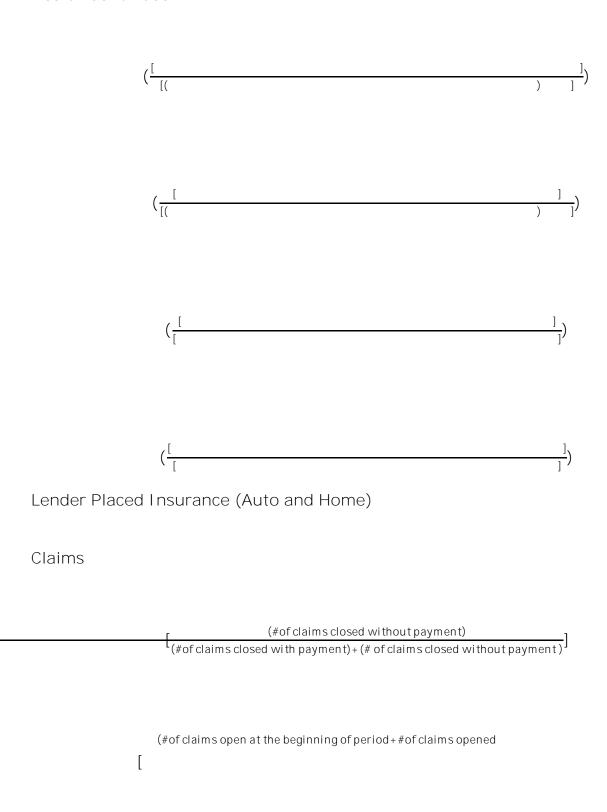
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Lender Placed Insurance (Auto and Home) Continued

(#of claims settled 61 – 90 days+#of claims settled

Lender Placed Insurance (Auto and Home) Continued Suits

(#of suits open during the period)

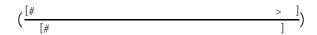
Lender Placed Insurance (Auto and Home) Continued Placement Rate

(#of

all insurers [

Life & Annuity Continued

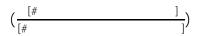




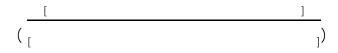
Long Term Care Schedule 1 - General

J Q

Property & Casualty (Private Passenger Auto & Homeowner) Continued



Other Health



 $\left(\frac{\text{[\#of denied,rejected,or returned as subject to pre-existing condition exclusion (68)]}}{\text{[Total \#of claims denied,rejected or returned (66)]}}\right)$

 $(\frac{\text{[\# of denied, rejected or returned due to failure to provide adequate documentation (69)]}}{\text{[Total \# of claims denied, rejected or returned (66)]}})$

([[Average | days from receipt of claim to decision for denied claims (74)] ((Total # of claims denied, rejected or returned (66)]

2023 Market Conduct Annual Statement Ratios Other Health Continued

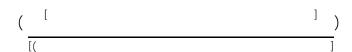
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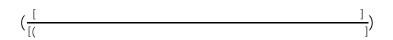
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2023 Market Conduct Annual Statement Ratios Other Health Continued



[Commissions paid during the reporting period (99)]
([- [Unearned commissions returned to company on]
policies/certificates sold during the period (100)]
[Direct ! /

Short-Term Limited Duration Insurance Continued



Travel

