Market Conduct

Lender-Placed Insurance (2023)

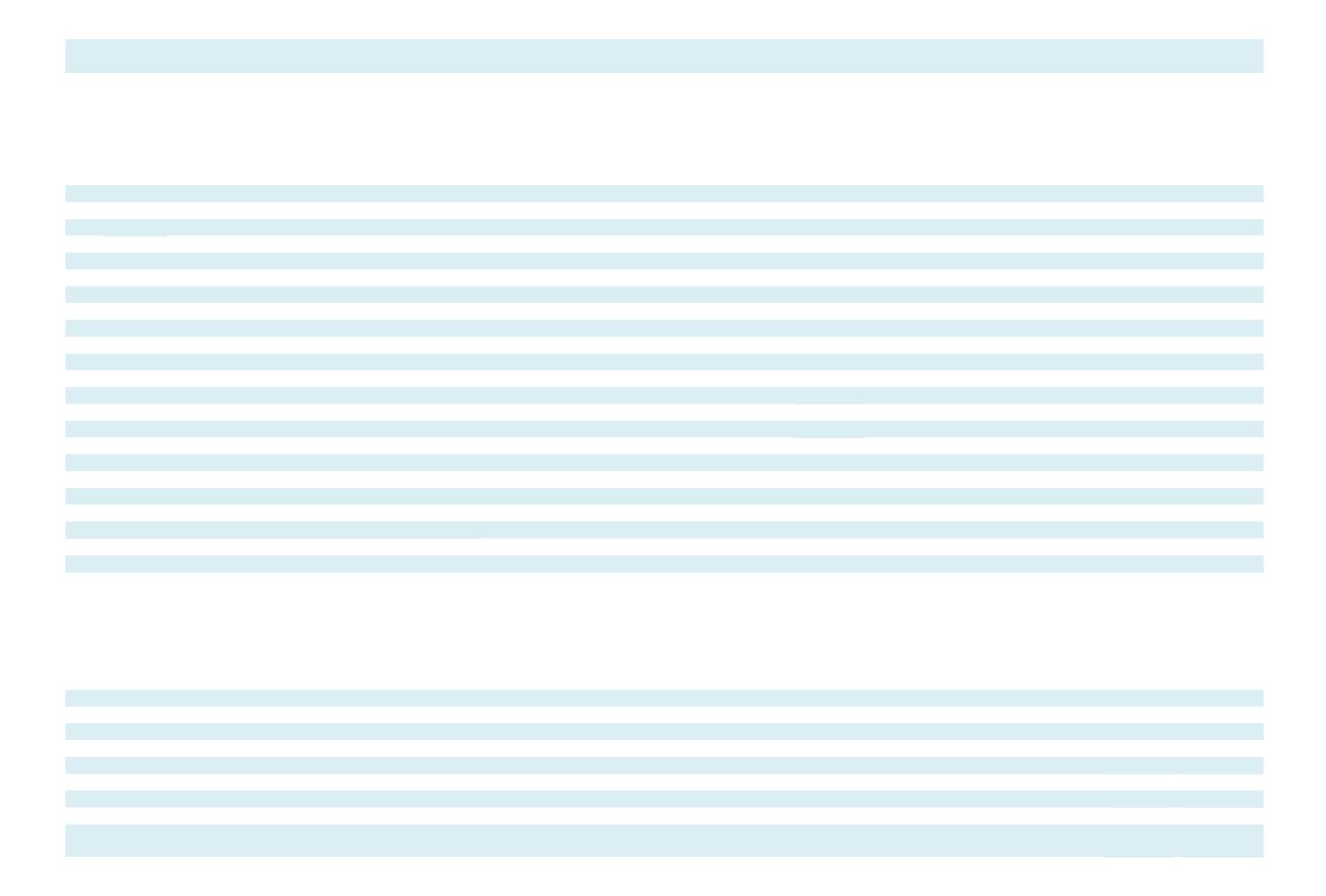
Lender-Placed Insurance Interrogatories

01	Were there policies/certificates in-force during the reporting period that provided single-interest lender-placed auto coverage?
02	If Yes, enter the percentage of all lender-placed auto policies/certificates issued during the period which were single-interest lender-placed auto.
03	Were there policies/certificates in-force during the reporting period that provided dual-interest lender-placed auto coverage?
04	If Yes, enter the percentage of all lender-placed auto policies/certificates issued during the period which were dual-interest lender-placed auto.
05	Were there policies/certificates in-force during the reporting period that provided single-interest lender-placed homeowners hazard coverage?
06	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were single-interest lender-placed homeowners hazard coverage.
07	Were there policies/certificates in-force during the reporting period that provided dual-interest lender-placed homeowners hazard coverage?
08	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were dual-interest lender-placed homeowners hazard coverage.
09	Were there policies/certificates in-force during the reporting period that provided single-interest lender-placed homeowners flood coverage?
10	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were single-interest lender-placed homeowners flood coverage.
11	Were there policies/certificates in-force during the reporting period that provided dual-interest lender-placed homeowners flood coverage?
12	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were dual-interest lender-placed homeowners flood coverage.
13	Were there policies/certificates in-force during the reporting period that provided single-interest lender-placed homeowners wind-only coverage?
14	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were single-interest lender-placed homeowners wind-only coverage.
15	Were there policies/certificates in-force during the reporting period that provided dual-interest lender-placed homeowners wind-only coverage?
16	If Yes, enter the percentage of all lender-placed home policies/certificates issued during the period which were dual-interest lender-placed homeowners wind-only coverage.
17	Were there policies-in-force during the reporting period that provided blanket vendor single-interest auto (vehicle) coverage?
18	Were there policies-in-force during the reporting period that provided blanket vendor single-interest home (residential property) coverage?
19	Was the company still actively writing policies/certificates in the state at year end?
20	Has the company had a significant event/business strategy that would affect data for this reporting period?
21	If yes, add additional comments:
22	Has all or part of this block of business been sold, closed or moved to another company during the year?
23	If yes, add additional comments
24	How does the company treat subsequent supplemental payments on previously closed claims (or additional payments on a previously reported claim)? For example: Reopen original claim/open new claim
25	Does the company require third parties it contracts with to forward insurance-related complaints to the company so the company may report the complaints in its complaints logs?
26	Additional comments if desired:
27	Does the company monitor third parties it contracts with to ensure insurance complaints are forwarded to the company?
28	Additional comments if desired
29	Additional state specific Claims comments (optional):
30	Additional state specific Underwriting comments (optional):

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Yes No Response	Explanation



Lender-Placed Underwriting Activity (Continued)

	Single- Interest Auto	Dual-Interest Auto	Dual-Interest Home Hazard	Single- Interest Home Flood	Dual-Interest Home Flood	Single- Interest Home Wind- Only	Dual-Interest Home Wind- Only	Blanket Vendor Single- Interest Auto	Blanket Vendor Single-Interest Home
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Lender-Placed Attestation

First Name Middle Name Last Name

Suffix Title