

May 4, 2022

9:00 Welcome & Overview of the Day

9:15 A Closer Look Into How our Organizations Operate Before, During & After
Disasters

NAIC Organization and Disaster Assistance Capabilities
Perspectives from States

FID Flood Response Playbook

Heather Figure

Disaster Communications

Butch Kinerney, Chief Marketing and Outreach Branch, FID

Claims/Adjusting

Bartees Cox, Insurance Examiner, Claims Branch, FID

FEMA Region 6 Disaster Operations

How Do States Work with FEMA and the Disaster Recovery Center

Dara Hays, Shelter and Housing Task Force Lead, FEMA Region 6
Cindy Brown, Mass Care/Individual Assistance, OEM



Where We Stand on Private Flood Insurance

Aaron Brandenburg, NAIC

Risk Rating 2.0 and Community Rating System (CRS)

Gilbert Giron, FEMA Region 6

Resilience Priorities for 2022 and Partnership Next Steps

Aaron Brandenburg, NAIC (Moderator)

Closing Remarks

Aaron Brandenburg, NAIC
Jeff Czajkowski, CIPR
Gilbert Giron, FEMA Region 6