







 $\underline{U.S.\ Department\ of\ Labor\ Frequently\ Asked\ Questions\ Guidance: \ https://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/mental-health-and-substance-use-disorder-parity}$ 

## **Review Procedures and Criteria**

The health carrier shall identify which independent standards were used to define mental health conditions, substance use disorders and medical/surgical conditions. Review definitions in the health carrier's policy forms and/or certificates of coverage for compliance with the definitions in 45 CFR § 146.136(a) and included in the definitions section of this chapter.







Publication 06/09 United to act 1/2 pTable design 11.04 Q/MCID 13BDC q0.000000912 0 612 792 re WBT/F1 11.04 Tf1 0 0 1 54 715.2 (ERISA 104(b) (29 U.S.C. § 1024(b))

The Federal Parity Self Compliance Tool: <a href="https://www.dol.gov/sites/dolgov/files/EBSA/laws-and-regulations/laws/mental-health-parity/self-compliance-tool.pdf">https://www.dol.gov/sites/dolgov/files/EBSA/laws-and-regulations/laws/mental-health-parity/self-compliance-tool.pdf</a>

## **Review Procedures and Criteria**

Financial requirements include deductibles, copayments, coinsurance and out-of-pocket maximums (45 CFR § 146.136(c)(1)(ii)). A financial requirement is considered to apply to substantially all medical/surgical benefits in a classification of benefits if it applies to at least two-thirds of all medical/ surgical benefits in that classification (45 CFR § 146.136(c)(3)(i)(A))



### **Review Procedures and Criteria**

QTLs include annual, episode, and lifetime day and visit limits. (45 CFR § 146.136(c)(1)(ii)). A QTL is considered to apply to substantially all medical/surgical benefits in a classification of benefits if it applies to at least two-thirds of all medical/ surgical benefits in that classification (45 CFR § 146.136(c)(3)(i)(A)). The level of the QTL that is considered the predominant level of that type in a classification of benefits is the level that applies to more than one-half of medical/surgical benefits in that classification subject to the QTL (45 CFR § 146.136(c)(3)(i)(B)). The determination of the portion of medical/ surgical benefits in a classification of benefits subject to a quantitative treatment limitation (or subject to any level of a quantitative treatment limitation) is based on the dollar amount of all plan payments for medical/surgical benefits in the classification expected to be paid under the plan for the plan year (or for the portion of the plan year after a change in plan benefits that affects the applicability of the quantitative treatment limitation) (45 CFR









### Standards for STANDARDS

# Mental Health and Substance Use Disorder Parity Compliance

## Standard 6

The health carrier shall ensure that it complies with all availability of plan information and related disclosure obligations regarding: 1) criteria for medical necessity determinations; 2) reasons for denial of services; 3) information relevant to medical/surgical, mental health and substance use disorder benefits; 4) rules regarding claims and appeals, including the right of claimants to free reasonable access to and copies of documents, records and other information including information on medical necessity criteria for both medical/surgical benefits and mental health and substance use disorder benefits, as well as the processes, strategies, evidentiary standards and other factors used to apply a NQTL with respect to medical/surgical benefits and mental health or substance use disorder benefits under the plan, including any analyses performed by the carrier as to how the NQTL complies with MHPAEA.

Apply to: Certain group and individual health carriers offering mental health and substance use disorder

coverage

**Priority:** Recommended

### **Documents to be Reviewed**

 Plan policies and procedures for responding to participant requests for medical necessity criteria for either or both mental health and substance use disorder services and medical/surgical services
 Plan policies and procedures for responding to requests for information on the processes, strategies, evidentiary standards and other factors used to apply a NQTL with respect to medical/surgical benefits and mental health or substance use disorder benefits under the plan
 Sample adverse benefit determination letters
 Sample letters responding to disclosure requests for medical necessity criteria and information on NQTLs
 Policies and procedures for classifying denials as administrative or medical necessity
 Internal and external appeals files for mental health and substance use disorder services adverse benefit determinations
 Log of disclosure requests, including date requested, date responses was provided, samples of documents sent in response

## **Others Reviewed Other References**

45 CFR § 146.136(d) ERISA 104 29 CFR § 2520.104b-1 29 CFR § 2560.503-1 29 CFR § 2590.715-2719

#### **Review Procedures and Criteria**

Review the The health carrier's shall demonstrate the method by which it makes for providing available to any current or potential participant, beneficiary, or contracting provider upon request the medical necessity criteria used to make mental health or substance use disorder determinations medical necessity determinations (45 CFR §

