

October 12, 2017

The Honorable Eric Hargan
Acting Secretary
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Washington, DC 20201

Dear Mr. Acting Secretary

On behalf of the members of the National Association of Insurance Commissioners (NAIC), we write to express our concern about the Administration's plan to shut down the federal health insurance Marketplace healthcare.gov for maintenance for 12 hours on but one Sunday during the upcoming open enrollment period. We believe this could hinder consumers' ability to consider their enrollment options during a timeframe when many are likely to be at home with their families making these decisions. We ask that you resolve this issue from the IRS, Department of Homeland Security and Social Security Administration enrollment period ends. Several states operating their own Exchanges have extended their enrollment period past December 15

and need access to the federal data, through the Hub, to confirm eligibility. If the federal government shuts down the federal Marketplace for maintenance right after the federal open enrollment ends this would interfere with state exchanges and confuse consumers just as the window for enrollment winds down.

We encourage the Administration to commit to keeping the federal systems online during the state open enrollment period

