

2024 NAIC Consumer Representatives
Updated \$ X J X V W 2 , 2024

Name	Term	Organization	Location	Areas of Interest and Expertise
------	------	--------------	----------	---------------------------------

<p>Bridgeland, Brendan M. insuranceresearch@comcast.net 781-405-4809</p>	<p>2024, 2025</p>	<p>Center for Insurance Research Director</p>	<p>Lowell, MA</p>	<p>A Committee and C Committee Life & Annuity and Property Casualty Lines of Insurance Financial Regulation, Pet Insurance, SAP and Annual Statement Reporting Requirements, Unclaimed Life Insurance Benefits, Accelerated Underwriting, Financial Data Transparency, Captive Reinsurance, Covid Impact on Life Insurance Applications and Underwriting, Big Data, Nonprofit/Cooperative Mergers and Acquisitions, Interstate Insurance Product Regulation Commission, Race in Insurance, Small Face Value Life Policies, Solvency Regulation, Arbitration, and Incontestability Provisions</p>
<p>Bruneau, Jaclyn M. Medicci jdemediccibruneau@ceres.org 414-554-7706 New Representative</p>	<p>2024, 2025</p>	<p>Ceres Ceres Accelerator for Sustainable Capital Markets Director, Insurance</p>	<p>West B325.0.</p>	

<p>Colbert, Laura lcolbert@healthtyfuturega.org 404-890-5804 New Representative</p>	<p>2024, 2025</p>	<p>Georgians for a Healthy Future Executive Director</p>	<p>Atlanta, GA</p>	<p>B Committee: Health Insurance Expertise in mental health parity, consumer outreach & education related to health insurance, network adequacy, consumer protections and health equity, and other subjects to the NAIC's activities and work.</p>
<p>Crawford, Symone N. scrawford@mahahome.org 617</p>				

		Director of Government Relations		
--	--	--	--	--

DeLong, Michael
mdelong@consumerfed.org
 925-708-1135

2024, Consumer
 2025 Federation of
 America

 Research and
 Advocacy
 Associate

Silver Spring, C Committee: Property Casualty Insurance - Focu reW n(0 11.04 273
 MD 9.04Qq273. 10eMrp0(C)3.16 reW ug d C16 reW CeW 601.16W nBT812 423.24 S511.04 0

<p>Heyison, Brenda “Claire” cheyison@cbpp.org 202-408-1080</p> <p><i>New Representative</i></p>	2024, 2025	Center for Budget and Policy Priorities Senior Policy Analyst–Health Insurance and Marketplace Policy	Washington, DC	B Committee: Health Insurance - Expertise on a range of ACA marketplace and private health insurance topics, including: administrative burden, Association Health Plans, barriers to coverage based on immigration status, Cost-Sharing Reductions, High-Deductible Health Plans, Medicaid-to-marketplace transitions, Premium Tax Credits, Short-term Limited Duration Insurance, Special Enrollment Periods, State-Based Marketplace transitions, and utilization management.
Hinkley, Kara Kara.hinkley@als.org 828-808-3941	2023, 2024	The Amyotrophic Lateral Sclerosis Association National Vice President, State Policy	Asheville, NC	

				including telehealth and remote therapeutic monitoring value-based care in rheumatology and orthopedics, including best practices and needs from the perspective of the patient community
--	--	--	--	---

Johnson, Janay

<p>KochenburgerPeter peter.kochenburger@sulc.edu 860-655-8612</p>	<p>2024, 2025</p>	<p>Individual Consumer Advocate, not representing Southern University Law School Visiting Professor of Law</p>	<p>BatonRouge, LA</p>	<p>H Committee Innovation, Technology, & CybersecurityAll lines focused on Big Data/AI D Committee - data and market conduct issues, evaluating and correcting the misstatements and exaggerations regarding social inflation; and claims handling standards; including the use of criminal history records in insurance underwriting and claims evaluation, substantive regulation of insurance policy terms; G Committee International insurance and IAIS;</p>
<p>Mason, Dorianne dmason@nwlc.org 202-588-5180</p>	<p>2023, 2024</p>	<p>National Women's Law Center Director of Health Equity</p>	<p>Washington, DC</p>	<p>Special Committee on Race and InsuranceHealth Insurance Focus is naming and providing opportunities to address racial and gender health disparities and internal equity issues.</p>

Miller, Erin L.
emiller@communitycatalyst.org

Steinberg, Deborah
dsteinberg@lac.org

				buyer financial schemes, post disaster fraud victims, medical fraud, patient harm, improper medical billing, predatory solicitation practices, antifraud considerations to model bills.
Weber, Richard Dick@LifeInsuranceConsumerAdvocacyCenter.org (510) 7357191 (voice and text)	2023, 2024	Life Insurance Consumer Advocacy Center (LICAC) Board Member and Consumer Advocate	Pleasant Hill, CA	Life: policy illustration issues with current assumption policies; Actuarial Guidelines (AG) 49/49A/49B. ANNUITY: NAIC Model Regulation 275. Long Term Care and Disability. Former Qualified Independent Assessor for the Insurance Marketplace Standards Association. Issues of retirement and aging.
Westerson, Caitlin cwesterson@usofcare.org 970-589-7424	2023, 2024	United States of Care		