



*Virtual Meeting
(in lieu of meeting at the 2024 Summer National Meeting)*

MARKET INFORMATION SYSTEMS (D) TASK FORCE

Friday, August 2, 2024

2:00 – 3:00 p.m. ET / 1:00 – 2:00 p.m. CT / 12:00 – 1:00 p.m. MT / 11:00 a.m. – 12:00 p.m. PT

Meeting Summary Report

The Market Information Systems (D) Task Force met Aug. 2, 2024. During this meeting, the Task Force:

1. Adopted the report of the Market Information Systems Research and Development (D) Working Group. The Working Group:
 - A. Adopted the addition of a Complaints Database System (CDS) claim handling reason code of “General Balanced Billing.” This is now in preliminary analysis.
 - B. Adopted adding “Insurance Companies” in the drop-down description of the complainant in the State Based Systems (SBS) Complaints, Consumer Assistance, and External Health Review (EHR) portals. This is now in preliminary analysis.
 - C. Received the 2022 Market Information Systems (MIS) Data Analysis Metrics Report. The 2023 MIS Data Analysis Metrics Report should be ready prior to its next meeting.
2. Received a report from the Market Analysis Procedures (D) Working Group on its work on the second recommendation in *The Market Information Systems Research and Development (D) Working Group Review of Artificial Intelligence Techniques in Market Analysis*. The Working Group has formed a Market Analysis Prioritization Tool (MAPT) Recommendations Subgroup to review the MAPT data elements and develop recommendations to improve the efficiency and prioritization scoring for the tool.
3. Received a status report on Uniform System Enhancement Request (USER) form projects and *State Connected* strategic plan projects affecting the MIS. The NAIC Information Technology Group (ITG):
 - A. Began work on preparing the Market Conduct Annual Statement (MCAS) for the 2024 data year collection.
 - B. Completed the detailed design work on Regulatory Information Retrieval System (RIRS) enhancements and will soon be working with SBS and Vertafore states to begin implementing the new codes.